

## TRANSPORTATION: FREQUENTLY ASKED QUESTIONS

### ***Who do I have to notify that my child will not ride the bus if they are sick?***

It is not a requirement to notify Transportation for regular school bus riders. However, parents of Special Needs students should call the Judson ISD Dispatch Office at 210-945-1240, if their student will not ride the bus.

### ***My child missed the bus, what do I need to do?***

Contact the Judson ISD Dispatch office, 210-945-1240 and the student's school immediately.

### ***What should a parent/guardian do if a student that is assigned to ride a school bus does not arrive home within a reasonable time after the appointed bus stop drop off time, or is not on the bus when it arrives at the bus stop?***

The parent/guardian should first contact the school the student is assigned to and inquire if the bus is running late or if for some reason the student missed getting on the bus prior to departure from the school. If the parent/guardian is unable to make contact with the school or the school has already closed for the day, the parent/guardian should contact the Judson ISD Transportation department terminal 210-245-1240.

### ***Can my child ride home with another student?***

Only if the student is eligible to ride the school bus and approved by campus administration based upon seat availability on the school bus.

### ***What process should a parent/guardian use if they have a concern regarding their child's school bus transportation, i.e. bus stop assignment, inconsistent schedule of bus arrival at the assigned bus stop, discipline at the bus stop or on the bus, etc.?***

Parent/guardian concerns regarding student transportation should be directed to either the student's designated school or Judson ISD Transportation Department at 210-945-1245.

### ***What is the recommended capacity of a school bus for elementary, middle, and high schools?***

The Judson ISD Transportation department has established a ridership of 77 students on an elementary school bus route, 58 students on middle and 57 on high school bus routes.

### ***Why does the bus air conditioning system appear to not cool the bus?***

The AC system is designed to cool the bus at 20° less than the ambient air temperature. For example, if the outside temp is 97°, the AC will only cool the bus to 77°.

***What days does Judson ISD provide transportation for my student?***

Please refer to the JISD School Calendar for the respective school year.

**ELIGIBILITY**

***Who is eligible to ride the school bus?***

Judson ISD provides transportation for any student who lives more than 2 miles away from his/her school, or for which there is a certified hazardous situation noted in compliance with Texas Education Code (TEC) Section 42.155(d).

***Is there a registration process for school bus transportation?***

There is no registration process; parents and students can receive transportation information from their respective campus or by using the Judson ISD Boundaries and Buses Information System.

***How is the distance between a school and the student's residence measured to determine student eligibility for transportation?***

The distance between the school and residences is calculated using the Transportation department's software system based on a 2 mile most direct route from Home-to-School measurement.

***I know my home is too close to the school to be legally eligible, but I feel it is hazardous for my children to walk each day. What can I do?***

Judson ISD will provide transportation for any student who lives more than 2 miles away from school, or for which there is a certified hazardous situation noted in compliance with TEC, Section 42.155. If you feel there are hazardous areas which jeopardize your student's safety, please contact the Transportation Routing offices.

***I am a taxpayer in the district, why is my son/daughter not eligible to receive transportation?***

Judson ISD provides transportation for any student who lives more than 2 miles away from his/her school, or for which there is a certified hazardous situation noted in compliance with TEC, Section 42.155.

***What if I registered my student for school and do not receive school bus transportation information, who do I call?***

You can call your student's campus or the Transportation department.

***How can I determine my student(s) bus stop location(s) and arrival time(s)?***

By accessing the Judson ISD Boundaries and Buses Information System on the Internet. While there, you may search for the current school assignment, bus route information, and any future Board adopted boundary changes by entering the student's street number and street name, and following the prompts.

***My student lives with me 3 days a week and my ex-spouse 2 days a week. This will require my student to have fluctuating schedules, is this allowed?***

Students will not be permitted to have "fluctuating schedules". This means that students will not be permitted to have certain days of the week on which to pick-up or drop-off at one location, and then another location the rest of the week. Fluctuating schedules introduce too much of a risk for safety to the student.

***Who should I contact for transportation information regarding my Pre-K student?***

Please contact the student's respective school for transportation information.

***My son/daughter has been accepted to a magnet school, who should I contact for transportation information?***

Please contact the student's respective magnet school for transportation information.

***My son/daughter has been assigned to another school due to enrollment cap at their home school, who should I contact for transportation information?***

Please contact the student's respective assigned school for transportation information.